# ECCP Tele-Consultations During COVID-19

The Early Childhood Consultation Partnership (ECCP) has developed a system to provide support during the COVID-19 pandemic. The ECCP Tele-Consultation Model offers an opportunity to speak with experts about current challenges ECE providers may be facing. This system also addresses the needs of children from birth to age five and their families / guardians. All consultations can be done virtually or by telephone based on individual needs. See below for a description of each level of service.

## Callers can locate their ECCP consultant from the ECCP website using the "Find a Consultant" feature: www.eccpct.com.

### **Triage & Referral**

For any caller looking for resources on Social Emotional topics.

- Family-based child care providers
- ECE centers
- Families and guardians
- DCF staff
- OEC staff
- Other ECE providers

Callers can be provided with a variety of Social Emotional resources, including websites, strategies, virtual ECE teacher trainings, virtual community trainings, virtual mental health consultation groups, or referrals to other mental health programs.

#### **Child Level Intervention**

For any child who is either attending or not attending an ECE Center at the present time.

- Family-based child care providers
- ECE centers
- Families and guardians

This service will be provided to families who are struggling with their child's current social emotional state. Typical presentations could include, but are not limited to, challenging behavioral concerns, family stressors, difficulties in the ECE center/family child care setting.

#### **Phone Consultation**

For any caller looking for brief telephone support on a specific Social Emotional issue.

- Family-based child care providers
- ECE centers
- Families and guardians
- DCF staff
- OEC staff
- Other ECE providers

Callers can be provided with two planned telephone consultation sessions to address a concern of the caller related to the center or a child's issue depending on whom the caller is.

#### **Center-Wide Level Intervention**

For any center that is open and has children present.

ECE centers

This service will be provided to ECE centers who are open with children present on a daily basis. ECE directors and other administrative staff will receive support around the current dynamics of working under the COVID-19 structures. Various topics may include: Social Emotional Support, Classroom Structure, Physical Space, Mixed Age Ranges, Stress Management/Self Care.





